	# of Calls	Avg Minutes / Total Minutes	Surveys Received	Response Time	Solution Time	Courtesy	Knowledge	Overall Support	Professionalism
Christy	201	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Alicia	209	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Janet	601	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Stacey	488	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cheryl	759	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
DL Assistants	1085	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Total	3343	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A