

MKTG 4866

INTERNATIONAL MARKETING

**Dr. Salil Talpade. Office Rm. 2303. Tel: Off. 678-839-6318; Home 770-489-7379;
E-mail - stalpade@westga.edu**

TEXT

Cateora, Philip.R., Mary C. Gilly, and John L. Graham. International Marketing, Sixteenth Edition, McGraw Hill-Irwin 2013.

PREREQUISITES

MKTG 3803/MGNT 3600 is the only prerequisite for this course. Any deviation from this rule must have written approval of the Department Chairman. A student who has not successfully completed the prerequisite is subject to removal from the course at any time during the quarter.

COURSE OBJECTIVES

Upon successfully completing this course, the student should:

- 1) Have a broad based knowledge of the economic, business and trade environment in different countries/areas of the world as well as how they are linked (LG 4, 5*).
- 2) Be able to gather and analyze trade and business information about specific countries from various government and private sources, and to communicate this information effectively in oral presentations and in writing (LG 1, 6*).
- 3) Have some knowledge about how basic marketing concepts and theories can be interpreted and applied in terms of international business situations (LG 4, 5, 6*).
- 4) Be able to analyze international marketing situations and to recognize how diversity, globalization and multicultural considerations affect organizational environments and strategic plans (LG 5, 6*).

(* [Learning Goals](#))

EVALUATION

Exams: There will be three exams, two mid-terms and a final. Each exam will have 50 multiple choice questions and will cover material from the textbook, cases, videos, and class lectures. There will be no make-up exams unless unusual circumstances are present.

Term Papers: Students will be required to write a (group) term paper during the course of the quarter. This paper will basically focus on a selected country and will consist of two sections, the first section will include information about the country (e.g., social and cultural environment, political environment, international trade laws, regulations, and objectives, major trade partners, and composition of major imports and exports), and the second section will include information about the marketing operations of a specific U.S. based firm in that country. An outline is attached.

Cases: Students are responsible for reading all cases and turning-in written answers to the questions given at the end of the cases on the days scheduled. You are expected to do these cases on your own. Case solutions should be turned in on the CourseDen dropbox. Cases can be found on the following website –

http://highered.mcgraw-hill.com/sites/007352994x/student_view0/cases.html

Extra Credit Presentations: Students can make up to two extra credit presentations during the course of the semester. These presentations can be on any issues/topics in international business that you find interesting e.g., news articles, company strategies across countries in products, advertisements etc. A one page summary of the presentation along with a short paragraph of your comments should be turned in at the time of the presentation. These two presentations will be worth a total of five points, which will be added on to your lowest exam grade.

Quizzes: There will be six quizzes during the course of the semester covering material discussed in class at that time. Each quiz is worth three bonus points added on to the next exam.

GRADING

First Mid-term.....	25%
Second Mid-term.....	25%
Final.....	20%
Term Paper.....	15%
Cases.....	15%

COURSE CONDUCT

Attendance / Class Participation: Regular attendance and class participation are an important part of facilitating the learning process for you and your classmates. Class roll will be called each day. You are allowed a maximum of five total absences for the semester. Two percentage points will be deducted from your overall grade for each additional absence after five. A perfect attendance record between exams will result in 3 bonus points added on to each exam – one absence will result in 2 bonus points and two absences will result in 1 bonus point. Please do not come to me with any excuses for absences – they will not make a difference either for extra credit or for points deducted. You have five total absences use them wisely. Late arrivals, early departures will count as absences and might result in point deductions (see classroom courtesy below). Each student will be evaluated by their peers on their participation on the term paper and its presentation and this evaluation will be reflected in their grade.

Courtesy: Please come to class on time and do not leave while class is in session; late arrivals/early departures disturb everyone. Classroom doors will be locked during class time. Please do not talk to other students during class or use your cell phones. Any of these activities is rude behavior and disturbs not only the instructor, but also your classmates. Points may be deducted from your overall grade and/or you may be asked to leave the class if you engage in any of these activities.

Student Rights and Responsibilities: Please carefully review the information at the following link, pertaining to your rights and responsibilities in this class.

http://www.westga.edu/assets/Dept/vpaa/Common_Language_for_Course_Syllabi.pdf

Credit Hour Policy (3 credit hours): For approximately fifteen weeks, students in this class will generally spend 150 minutes with direct faculty instruction (either face-to-face or online) and work about 360 minutes outside of the classroom each week. This out-of-class work may include, but is not limited to, readings, assignments, projects, group work, research, and test preparation.

TENTATIVE CLASS SCHEDULE

Jan Tue. 10.....	Orientation
Thu. 12.....	Chapter 1
Tue. 17.....	Chapter 1
Thu 19.....	(Quiz 1)Chapter 1
Tue 24.....	StarbucksChapter 2
Thu 26.....	Chapter 2
Tue.31.....	Chapter 2
Feb. Thu 2.....	(Quiz 2) EuroDisney Chapter 9-10
Tue 7.....	Chapter 9-10
Thu 9.....	Chapter 9-10
Tue 14.....	Exam 1
Thu 16.....	Chapter 9-11
Tue 21.....	Chapter 9-11
Thu 23.....	Microwave Ovens Group Work
Tue 28.....	(Quiz 3) Chapter 9-11
March. Thu 2.....	Presentations
Tue 7.....	Chapter 12
Thu 9.....	Zara and Inditex Group Work
Tue 14.....	(Quiz 4) Chapter 12
Thu 16.....	Exam 2
Tue 28.....	Presentations
Thu 30.....	Group Work
April Tue 4.....	McD and Obesity Chapter 4 & 5
Thu 6.....	Presentations
Tue 11.....	Chapter 4 & 5
Thu 13.....	(Quiz 5) Chapter 16
Tue 18.....	Group Work
Thu 20.....	Starnes-Brenner Co.–to Bribe or not Chapter 16
Tue 25.....	Presentations
Thu 27.....	(Quiz 6) Chapter 17
May Tue 2.....	Chapter 17
Thu 4.....	Final exam
Tue 9.....	(Paper Due)

OUTLINE FOR A TERM PAPER ON A COUNTRY AND A US FIRM OPERATING IN THAT COUNTRY

This term paper is divided into two sections. The first section deals with the description of a country and the international business environment in that country. The second section deals with the operations of a US based firm in that country. The first part and its presentation is due around the middle of the semester and the second part and its presentation is due at the end of the semester. You will be graded on the first part and the second part and a combination of those grades will add-up to your final project grade.

The purpose of the project is to enable you to learn about how to conduct research as well as to find out information about various countries and how US businesses operate in that country. Please make sure you write this up and present it in an interesting narrative format rather than just statistics. If any statistics are presented make sure you explain, compare and put them in context. Wherever possible use articles from recent business periodicals and discuss the information.

Introduction:

Description of the country, (multinational market agreement part of one). Statistics on population, G.N.P., per-capita-income etc. Description of levels of economic and industrial/infrastructure development and orientations towards international trade etc.

International Marketing Environment:

Political Environment (including stability/risk).
Major policies/orientations towards international trade.
Major laws and regulations (Tariffs, quotas, monetary barriers etc).
Major trade partners.
Major imports and exports. Business customs and practices. Relationship with the U.S. (Govt./Trade).

Marketing Operations of a U.S. Firm:

Select a specific U.S. firm marketing a specific product/service in this region or a country in this region and describe its marketing operations. Give as much info. as possible about the firms operations in terms of Marketing strategy, target markets, promotions - advertising, PR, sales promotions, and personal selling. and then perform a SWOT analysis. Mention the extent of standardization or differentiation of these operations and the environmental conditions that dictate this.

Conclusions:

Trends, or the future in terms of the countries international trade involvement, as well as in terms of the firm described above.