

Technology Committee Minutes - Spring 2017

Wednesday, March 29, 11 a.m. - Library Conference Room

Present: Joan Carlisle, Jean Cook, Janet Gubbins, Cher Hendricks, Christie Johnson, Bob Lane, Khareem Leslie, Brad Prince, Craig Schroer, Phyllis Snipes

Upcoming merger of Technology and Facilities Committee (Chair for merged committee?)

Brief discussion of committee members eligible and interested in serving as Chair for merged technology and facilities committees. Craig Schroer (current Technology Committee Chair) is only eligible and interested Technology Committee member.

Update on library's migration to new Integrated Library Service (ILS) [Alma](#) and the new user interface, [Primo](#).

Demonstration of new Primo interface illustrating new features, in particular, new "look and feel," use of UWG single sign-on credentials for access to books currently checked out ("My Account") "wish list" ("e-shelf") and ongoing subject-based search ("Queries").

[Boomerang for Gmail](#) (schedule email sending, follow ups, etc.)

Discussion of Boomerang features that would likely be of interest to UWG faculty and staff. May be too expensive or not applicable for campus-wide subscription but useful to many who need to pre-write scheduled emails and track follow ups. Richard's College of Business, Associate Dean, Dr. Brad Prince (bprince@westga.edu) is best contact for subscribing to Boomerang.

[GQueues](#) (25+ licenses \$10/user/year - [pricing calculator](#))

Discussion of GQueues usefulness to UWG community members with an emphasis on how it integrates a multitude of Google Campus features (e.g., Tasks, Reminders, Calendar, etc.) into a single interface. Richard's College of Business, Associate Dean, Dr. Brad Prince (bprince@westga.edu) is our UWG contact for people interested in subscribing to GQueues; a larger number of UWG subscribers may be used to negotiate a better per/user price.

Update on i>Clickers

See Appendix A:

Distance Learning update from Janet Gubbins

- **GRAMMARLY NOW AVAILABLE** - Campus-wide license: Grammarly.edu [See Draft](#) - go ahead and give it a try now! (special thanks to Dr. Brad Prince (COB), Tammy McClenney (SON), & Diane West (SON))
 - Live grammar check/suggester, generates weekly reports about your most common grammar errors. Works in a number of different implementations (e.g., plugin for D2L checks while online, plug a paragraph from another application into Grammarly, etc.). It's available on campus now
- **KALTURA COMING SOON** - Campus-wide license: Kaltura Video / Media Management Services [See GCC's Example](#) (special thanks to ITS and UCM)

- Implementation in progress. Hope to roll-out on April 24th. Policies and processes still not in place.
- Public space (like our own branded UWG YouTube) and Private space; integrated with D2L (CourseDen) *and* stand-alone; recorded or live streaming
 - [KSU Example](#)
 - [Portland Example](#)
 - [Phillips Academy](#)
 - [Univ of Wisconsin](#)
 - [Chico's policies and processes](#)
- May replace the need for Camtasia, Captivate or similar - see [demo of CaptureSpace](#) (self quizzes can also be embedded - [see quiz demo, with reports available](#))
- Free, integrated captioning that has a higher accuracy rate than YouTube. UWG Online is also exploring purchasing additional human-captioning services for fully online courses with high demand or usage (TBD)
- Supports Live Streaming
- Existing YouTube media can be also put in Kaltura. Upper limit -- approximately 60 Terabytes.
- **GOOGLE APPS IN TESTING-** We are currently testing integration of D2L (CourseDen) and Google Apps
 - If you write in Google Drive you can directly attach a document to an email (it also integrates with Google Calendar). There are logistical issues that are still being sorted out but, ultimately, it will give access to both CourseDen and Gmail email at same time – Distance Learning is working to figure out the way to present this functionality to faculty and staff in the confusing manner.
 - Committees looking into these new tools are checking also into ADA and security issues, then, in accordance with these guidelines, figuring out how best to implement the services.
- **REVIEW PROCESS IN THE WORKS** - New processes for reviewing and approving technologies (in general) and integrations with D2L (CourseDen)
- **D2L (COURSEDEN) DAYLIGHT VERSION COMING SOON** -
 - [DAYLIGHT version](#) has been installed at UWG but hasn't been turned on yet. Beta has been available for @ 9 mos. General release was just made available on Mar 10th.
 - Coming to UWG in May (Summer), August (Fall) - most likely, or December (Spring 2018). Distance Learning is still unsure about the local release at this point so it has not formally been announced. They hope to know more next week.
 - The good: Essentially the same tools but new fonts, cleaner layout, more imagery and responsive design
 - Challenges: Some users find responsiveness a little buggy at times, as well as some pages loading more slowly (latency) in browsers other than Chrome.
 - Some users will be alarmed by the different look and feel. See the [very different look](#) (overview) and [other sample views](#)
 - For the latest: See [Brightspace D2L Central](#)
 - USG is currently on 10.6.3 but may jump to 10.7 in May (TBD)
- **FYI: Ever wonder where all of that eTuition goes?** [See eTuition: An overview of costs associated with offering online courses at UWG](#)

Conversation post-meeting about looking into device charging stations with lockers, particularly for such stations to be located in the library. Brad Prince, Janet Gubbins, and Craig Schroer will be looking into information about charge kiosks that allow users to temporarily secure and charge their mobile devices while on campus (for example, while in the library).

Appendix A (i>Clickers):

3 Types of i-Clickers:

- i-clicker + (allows students to answer MC questions)
- i-clicker 2 (allows students to answer MC, numeric, and alphanumeric questions)
- REEF polling (allows students to answer MC, numeric, and alphanumeric questions using a mobile device)

Per Distance Learning:

As far as Distance Learning is aware, iClicker 2 works and is integrated with our current D2L 10.6.3 version (per confirmation from NPencoe/ Biology). Distance Learning does not have any of these systems or any way to test them and, thus, must rely on UWG ITS or the faculty to communicate issues, test, and provide instructions.

iClicker REEF polling integration does not currently work with D2L version 10.6.3. We have been told that REEF should work with version 10.7 (currently slated for testing May 1, 2017).

Per Nancy Pencoe – Biology:

Minimizing student cost is of great importance

i-clicker has been integrated with D2L. This means that students can register their i-clicker thru D2L and their quiz scores are automatically uploaded into D2L. Biology uses i-clicker 2 in 1107, 1108, 1110, 2107, 2108, and 3134. Biology has not switched to REEF polling (which allows use of mobile devices) because:

- 1) REEF polling cannot be integrated with our current version of D2L.
- 2) Don't want students glued to their mobile devices during lecture.

Concerns related to REEF Polling:

Whether use of mobile device for REEF Polling would use up data plan or if wireless would avoid this problem. Because wireless may still be problematic in some classrooms there may still be some amount of data plan usage.

How many of UWG students own smart phones (and thus could readily adopt REEF Polling)? Can you use mix of REEF polling with i-clicker2 devices? The intent is that students need only buy one controller.

Who and how would we make a decision on campus to support a particular clicker solution and which version? Presumably this would be a decision made by faculty in conjunction with ITS.

Can students use a mix of personal mobile phones and traditional i-Clickers when REEF Polling is used? Craig submitted an email question to REEF Polling about this. From viewing online video it looks like mobile devices and i-Clickers can both be used simultaneously in the same classroom.□

Response from REEF Polling:

Dear Craig,

Thank you for contacting i>clicker Technical Support.

I would like to let you know that there are two i>clicker/REEF hybrid solutions:

1. You can enable REEF Polling in the i>clicker software. To do this, you would need to click on the Enable REEF Polling button in Settings. You can create an instructor account here and then you can create your REEF course. The setup only takes a couple of minutes.

2. You can use REEF software with your i>clicker base. To do this, just plug your base into your computer and launch REEF. Students would need to create a REEF account and add their clicker IDs in the menu.

Looking forward to hearing from you.

Sincerely, □Imre Horvath □Client Support Agent

