



UWG ONLINE

# 2025 Fall Online Student Survey Report

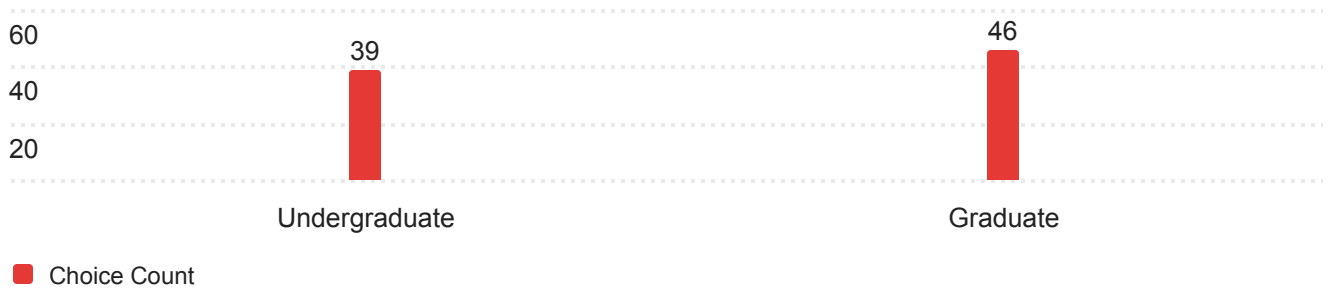
**Survey Period:** October 9 – October 26, 2025 (17 days)

## **Responses:**

185 surveys started (all students)

85 surveys completed (online students only)

### QID1 - What is your Student Level?



### QID2 - Please rate the UWG Admissions process.



### QID3 - Please rate your UWG Course Registration process.



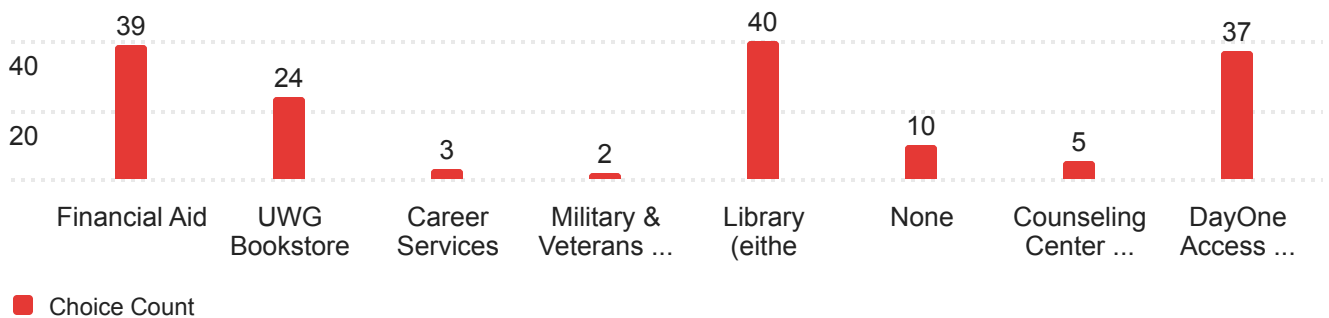
QID4 - Please rate your experience with the student service(s) you received.



QID5 - Did you participate in a UWG Orientation session?



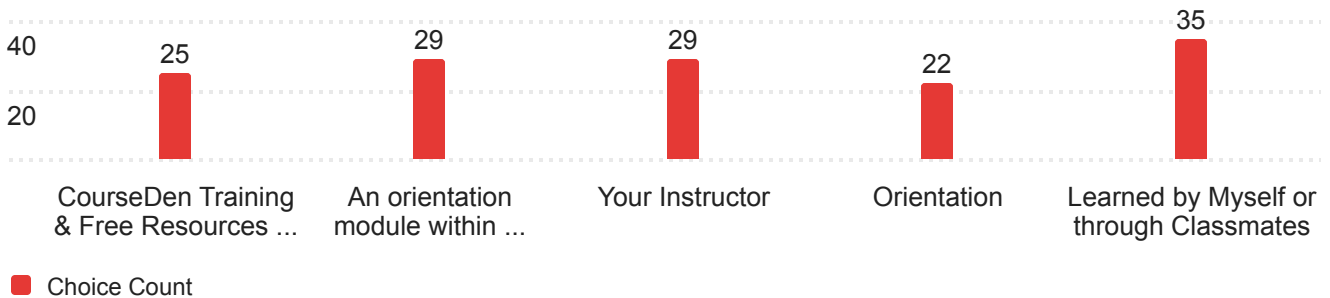
QID6 - Which other student services offered, have you utilized?



QID7 - Did you utilize the online Tutoring Services (in CourseDen) like Tutor.com?



QID8 - How did you receive instruction on how to use CourseDen?



QID9 - Did those instructions or resources provide you with enough information to effectively use CourseDen by the second week of your course?



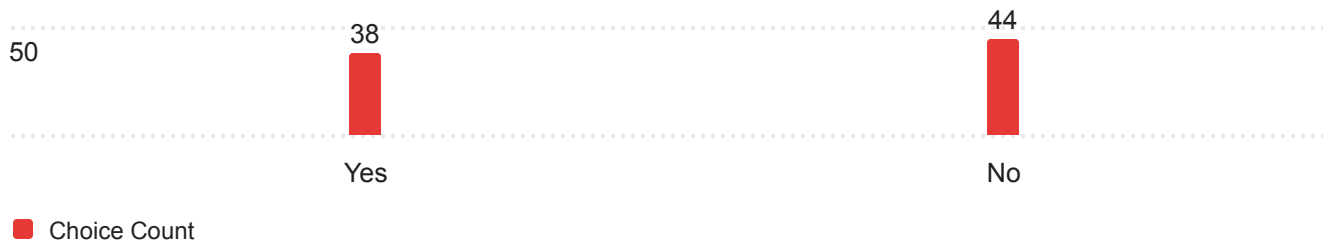
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QID10 - If you had any issues accessing a course or using CourseDen, how did you seek help?



■ Did not have any issues   
 ■ Another Classmate   
 ■ Orientation Module   
 ■ Your Instructor  
■ The CourseDen Training & Free Resource...   
■ The UWG Online Help Desk (by email, ph...

QID11 - If offered virtually, would you participate in student life, student government, or student association opportunities (honors, clubs, etc.)?



QID68 - Do you have any additional feedback about your student services experience?

Do you have any additional feedback about your student services experience?

No

N/A

I absolutely love UWG AND MY ADVISOR WAS THE BEST EVER

The Financial Aid process of getting a refund through the current Bank was too difficult to understand and use. A simpler process is needed.

The careers services needs more traction , I don't really know much about it or what it offers

no

They never called or emailed me back.

None at this time

Excellent service!

Everything is user friendly

No, not at this time.

Lots of issues with financial aid applying my aid to my account

no

None at this time

My student services experience have been great.

NA

N/A

no

no

No